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# Infectious Disease SPECIALISTS

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Thank you for scheduling a telemedicine appointment with Infectious Disease Specialists, PC. We look forward to meeting you at your appointment. Below you will find some expectations that are requested of you in order to make your appointment experience the best it can be!

(PLEASE ARRIVE 30 MINUTES PRIOR TO YOUR APPOINTMENT)

**Failure to arrive prior to your scheduled appointment time may result in delay or rescheduling of appointment.**

Please take the time to fill out the enclosed forms completely and bring the completed forms with you to your clinic appointment, along with an updated list of medications that you are taking.

Also enclosed, you will find directions to help you find the clinic.

Please contact **your insurance company** to make sure the physician you will be seeing is covered by your insurance plan.

If you are in a **managed care program** and a referral is required, it is **your** responsibility to see that one is in place prior to your appointment.

**If you receive Medicaid benefits**, it is your responsibility to obtain a referral from your primary care physician prior to your appointment. You must show your current card at the time of your appointment.

**All co-pays will be collected at the time of your appointment.** Please bring your insurance card and photo identification with you. Accurate and up-to-date information will help us file and process your claims promptly.

**If you are unable to keep this appointment for any reason**, please contact our office at a minimum of 24 hours prior to your appointment at 605-322-7250. Thank you for selecting Infectious Disease Specialists. Please do not hesitate to call if you have any questions or concerns regarding your appointment.

INFECTIOUS DISEASE SPECIALISTS